

Migration Strategies To XI and beyond

CTBOUG

March 10, 2005


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Topics to Cover

- Release Availability
- Lifecycle Support
- Product Roadmap
- When should I migrate?
- Tips for a Successful 6.5 Migration
- What's new with XI
- Tips for a Successful XI Migration

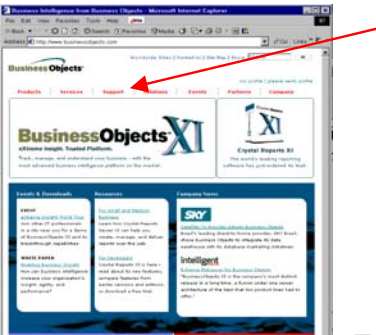
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Which version are you running?

- Room Survey—raise your hand 
 - Business Objects
 - 5.1
 - 6.1a,b or 3
 - 6.5
 - Crystal
 - 8.5 Pro, 8.5 Std
 - 9
 - 10
 - XI

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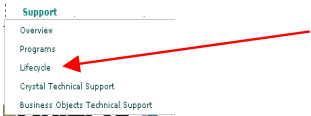
Am I Supported?



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Am I Supported?

<http://support.businessobjects.com/programs/lifecycle/default.asp>
 To Find your Lifecycle support date



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When am I supported till?

- 'The "Technical Support Lifecycle" is the term during which a Business Objects product version is eligible for patch support and technical support interactive assistance.'
- Patch Support End Date
 - Last date for software revisions
 - Log a bug that may be fixed
- Technical Support Lifecycle End Date
 - Last date for interactive support
 - Call or email questions/support
 - No more bug fixes

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Patch Support Dates


- Business Objects Classic products
 - 5.1 December 2005
 - 6.x -1.a April 2005, 1.b, June 2006, 1.3, July 2006
 - 6.5 July 2006
- Data Integrator
 - 5.5 June 2005
 - 6.0 February 2006
 - 6.1 August 2006
 - 6.5 March 2007
- Crystal Classic Products
 - 8.5 Pro, 8.5 Std Sept 2005
 - 9 April 2006
 - 10 Jan 2007
- XI Dec 2007

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Why Migrate?


- Product improvements
 - Single Infrastructure Platform
 - Enhanced features
 - WEBI Reporting
 - Universe Based CR
 - Office Integration
- Goldie Locks Syndrome
 - Don't be too far ahead
 - Don't be too far behind
 - At most 2 releases behind (6.1.3)

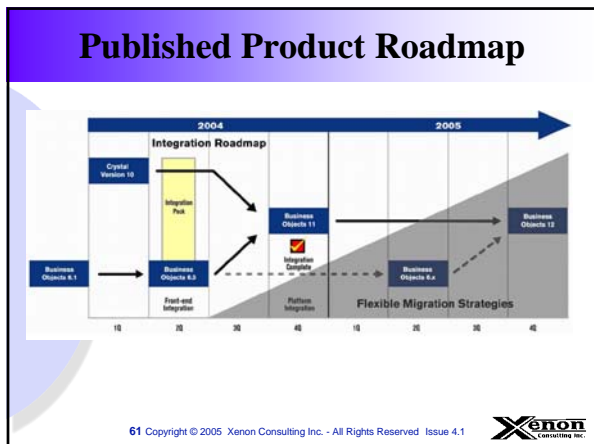


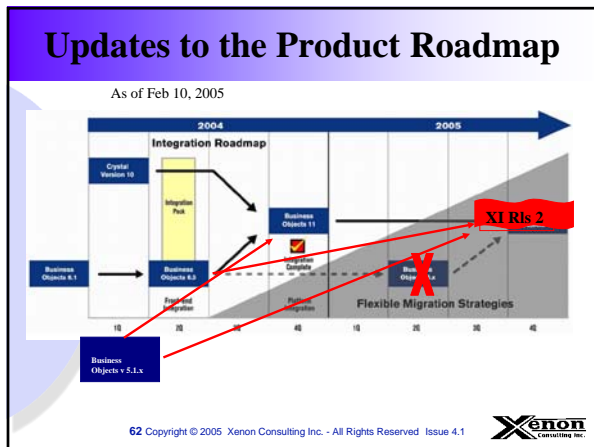
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Why be concerned?

- Business Intelligence migrations are challenging
 - BI applications are now mission critical
 - Organization wide upgrade
 - Lots of coordination with IT and End Users
 - Server upgrade
 - Repository upgrade
 - Universe/Supervisor upgrade
 - Report upgrade
 - SDK application redeployment

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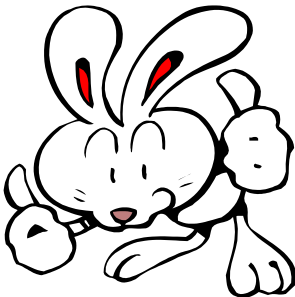



When should I migrate

- Complex question
 - Running which release?
 - How many users?
 - Crystal, BO or BOTH?
 - How many reporting environments?
 - Any customization (SDK)?
 - What is the corporate culture with new release adoption

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Tips for a Successful 6.5 Migration




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Tips for a Successful 6.5 Migration


- Get a more powerful server for WEBI
 - Has more functionality
 - Requires more robust server



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Tips for a Successful 6.5 Migration


- Copy the personal documents
- Structure is unchanged
- Backup ensure that you can restore a file
 - Just in case you need to go back



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Tips for a Successful 6.5 Migration


- Migration Utility Tool
 - Version 6.5.x
 - Converting *.wqy formatted data files to *.wid
 - Not supported with other extensions
 - Not supported to convert *.rep to *.wid
 - Not Supported for Data Conversions

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Tips for a Successful 6.5 Migration


- Migration Utility Tool
 - Full Client to WEBI—not officially supported
 - WEBI to WEBI



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Tips for a Successful 6.5 Migration

- Schedule full client report upgrade
 - Prepare for Migration
 - Publish full-client documents repository
 - Export universes associated with those docs
 - Reports without associated universes won't migrate
 - Migration utility looks for appropriate universes based on universe ID

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Tips for a Successful 6.5 Migration

- BCA Documents
 - Delete 5.x/2.x documents or they will continue to run
 - Schedule the v6.5 document.

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XI –What’s New

- Lots and lots of new features
- Highlight the “Cool Ones”

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XI –What’s New

- One infrastructure for all
 - Single repository, security, system management, publishing, portal, and portal integration environment
 - Integrated scheduling based on user input, events, and calendars
 - Auditing of all system interactions
 - Infoview for Java and .NET

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XI –What’s New

- Report
 - On report Threaded discussions
 - Live Office Integration
 - Update the office document and it fetches the data updates
 - All DHTML for report consumption
 - Business View Report Creation in Crystal
 - Dynamic, Cascading prompts
 - WEBI and CR report creation based upon Universes

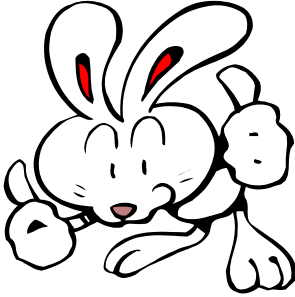
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XI –What’s New

- Central Management Console (CMC)
 - BI Administration Tool
 - .NET or Java web-based environment
 - Infrastructure management, deployment, and configuration
 - Users and Groups creation and management
 - Authentication
 - Server/services configuration
 - Server Groups (clusters)
 - Objects rights, processing, scheduling, security
 - Business Calendars
 - License keys
 - Categories
 - User interface settings and preferences
 - Universes and data connections

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Tips for a Successful XI Migration



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Tips for a Successful XI Migration

- **Updating from Crystal Enterprise/Seagate Info to XI**
 - *Two options Update versus import*
 - Update = Installing on top of an old system (in line)
 - Import = Set up new system; move objects from old system across (mirrored)
- **Update**
 - For Crystal Enterprise 8.5, 9, and 10
 - Existing components are upgraded; does not install new component
 - "Update Objects" in the Central Configuration Manager (CCM)
- **Import**
 - For Seagate Info 7.5, Crystal Enterprise 8, 8.5, 9, and 10
 - Install on new box, then:
 - Copy system data from old CMS to new BusinessObjects XI CMS with CCM
 - Or use Import Wizard

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Tips for a Successful XI Migration

- **New report engine**
 - New Crystal Reports Print Engine from v9 and above
- **Custom CSP pages**
 - Be sure to back up custom csp applications
- **Report Application Server**
 - In v9 and above, RAS is included as part of the install
- **Multiple servers during upgrade**
 - Multiple servers of the same type will need to be re-associated with the CMS
- **Mixed versions of Crystal Enterprise/BusinessObjects Enterprise**
 - Customers will need to upgrade all the services
 - Cannot have different versions of servers

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Tips for a Successful XI Migration

- **Web Intelligence customers are the primary target**
 - Only Web Intelligence reports update to BusinessObjects XI currently
 - Not all Full Client reports will migrate to WEBI
 - Full client customers may want to consider waiting for XI rls 2
 - The Import Wizard in BusinessObjects XI currently supports updates from BusinessObjects 6.0, 6.1, and 6.5 repositories
 - Some customers may want to maintain their existing BusinessObjects 5.x deployment for the time being while rolling out new deployments on BusinessObjects XI

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Product Availability

- **BusinessObjects 6.x products included in XI**
 - Web Intelligence
 - Crystal Reports
 - Designer
 - InfoView
 - EPM (Dashboard Manager and Performance Manager)
- **BusinessObjects 6.x products changed in XI**
 - BusinessObjects full client—*will be supported in XI Release 2*
 - BusinessQuery—*superseded by Live Office*
 - WebIntelligence OLAP—*superseded by OLAP Intelligence*
 - BCA Scheduler and Supervisor—*superseded by the Central Management Console in BusinessObjects Enterprise XI*
 - BCA Publisher and Auditor—*partial functionality provided in BusinessObjects Enterprise XI*


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Questions?



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